2019-2020



Word cloud capturing all the words used to describe Alice House by stakeholders (October 2019)

VISION

A society in which every person can live a life without fear or threat of physical, sexual, emotional, financial, social, or spiritual abuse.

MISSION

We provide opportunities for women and their children to create a life free from intimate partner violence by offering safe housing, counselling, and support services.

VALUES

Equality We believe that all people, regardless of gender, race, sexual orientation, religion, age and ability, have the right to equal opportunities to develop their potential to live full and meaningful lives.

Trust We value the trust of our clients, partners and funders and commit to being transparent and accountable in how we deal with confidential information.

Community We continuously pursue opportunities to work with our clients, volunteers, community partners and funders to address intimate partner violence in our community.

Self-determination We provide opportunities for women and children to determine their own path to safety, healing and the direction their lives will take.

Safety We strive to ensure our clients and staff are physically and emotionally safe to enable healing, growth and realizing their potential.

Respect We embrace diversity, support inclusion and take conscious steps to increase equality, and create respectful environments for our clients and staff.

Message from our Executive Director

Another year of significant work, evolution and change for a significant organization.

In 2019-2020 we hosted events including our "Because of You" open house where we had an opportunity to recognize and show our work to government funders, corporate sponsors and individual donors. In October, we had the thrill of participating with the Soul Tribe Live and the Make Big Magic Event with Liz Gilbert here in Halifax where we were able to raise over \$10,000! It would not be complete if we didn't sell 50/50 tickets at a Halifax Moosehead's play off game too.

A highlight this year was a thrilling strategic planning endeavour which harnessed the voices of women and stakeholders about Alice House and our role in the community. The feedback informed our decision making and generated a comprehensive forward-looking plan. A result of this planning was a decision to strengthen our foundation by promoting valued employees Tina Riley into the newly established role of Operations Director and Kira Kelly to the newly established role of Program Director. These new roles provide depth of leadership to the organization as well as creating opportunity for more growth.

As will be evident this 2019-2020 Annual Report, we continue to receive outstanding support from our community reinforcing everyday that we are seen, and our services are vital. Financial and in-kind contributions are steady throughout the year

empowering us to provide safe housing and support to women and children who have had to flee domestic violence. Please see pages 17-20 and page 24 as we try and capture the magic and support we experienced this year. We are privileged to do the work and know with a community like this behind us, we can keep providing these services and more.

This year, we are saying goodbye to our board Co-Chair Michelle Black. Michelle will be finishing up her four-year term at Alice House and has provided invaluable leadership to our board, the organization and to me. There are big things on the horizon for Michelle and she will be greatly missed at Alice House.

I want to thank my amazing staff team. It is their work that is portrayed throughout this publication. They are Alice House and make a difference in the lives of these families every single day. I also want to thank our volunteer board of directors for going over and above this year. The strategic planning process was a significant amount of work and the commitment, engagement and leadership that occurred with all our board members is why we have the plan we have today.

Heather Byrne Executive Director

Message from our Co-Chairs

A reflection on the past year would be incomplete if it did not include reference to the pandemic which has had an increasing impact on Nova Scotia around the end of Alice House's fiscal year. However, we wanted to start this report by highlighting some of the amazing things that Alice House has accomplished.

Yet again, Executive Director extraordinaire – Heather Byrne – has led a team of caring, passionate people to continue providing the care and support for which Alice House has become known. Along the way, some of the job positions within Alice House were reviewed and revised to more directly reflect the needs of the organization while, at the same time, recognizing the strengths of those staff members.

Alice House's key fundraising event of 2019 was at the Soul Tribe Live event in October 2019 which welcomed, among others, author Elizabeth Gilbert to a two-day event. Our silent auction was a huge success, in part due to the generosity of those who donated some fantastic prizes!

Further to its earlier directives, both staff and board members participated in intensive strategic planning sessions to help determine future goals and approaches for Alice House. The results of those sessions are being finalized and will be discussed at the AGM.

We were also fortunate enough to welcome 5 new Board members: Tanya Colbo, Daniel MacKenzie, Sara Colburne, Tracy Rands, and Lorie Collins. Your 2020-2021 Executive are: Sarah Simpson and Donna Gallant (Co-chairs), David Davidson (Treasurer).

When the pandemic erupted, neither Heather nor the staff blinked. The physical distancing and isolation restrictions often exacerbated home lives that were already unstable but, working collaboratively. Alice House found creative solutions to ensure they were able to continue providing services for clients while still respecting the public health orders and ensuring, to the greatest extent possible, that everyone was safe. Sometimes the true test of an organization's fortitude is how its leader and staff respond to a crisis. COVID-19 presented Alice House with just such a test and we are so proud to say that everyone at Alice House did what they could to excel under such trying circumstances.

Thank you Heather, Tina, Bridget, Kira, Patricia, Erin, Chantal, and

Allie. Your tireless hard work and dedication make everyone's world a better place.

Last but certainly not least, Alice House would like to recognize the thoughtfulness and generosity of its donors. So many of you reached out to ask whether, or how, you could assist Alice House in the midst of a pandemic – and this is on top of your already amazing support. Thank you so much. With your help, Alice House can continue to provide those key opportunities for women and their children to create a life free from intimate partner violence by offering safe housing, counselling, and support services.

We look forward to the coming year and cannot thank you enough for your kindness over the past year.

Michelle Black and Sarah Simpson Alice House Co-Chairs



BOARD OF DIRECTORS

Michelle Black (Co-Chair)

Michelin

Sarah Simpson (Co-Chair)

Emera

David Davidson (Treasurer)

Interuniversity Services Inc.

Donna Gallant (Secretary)

HR Consultant

Tanya Colbo (Member)

Royal LePage Atlantic

Daniel MacKenzie (Member)

Stewart McKelvey

Sara Colburne (Member)

Engage Nova Scotia

Tracy Rands (Member)

Government of Nova Scotia

OUR STAFF TEAM

Heather Byrne Executive Director

Tina Riley Operations Director

Kira Kelly MSW Program Director

Bridget McConnell Housing Coordinator Patricia Arnoldin MSW

Family Counsellor; Women's Counsellor

Erin Abbott RSW

Domestic Violence Court Support Coordinator

Chantal Piercy

Therapeutic Play Practitioner

Rebecca Riechmann Program Support

Allie Oakley Student Practicum/Program Support







Funded through the Nova Scotia Advisory Council on the Status of Women, Alice undertook a comprehensive strategic review and planning process this year. Anne Stieger and Tom Dalmazzie

from the Acadia Entrepreneurship guided us through a fourmonth exercise that included wide stakeholder surveying, inperson focus groups with current and former Alice House clients, staff and board. Our board, along with staff engaged in two full days processing the data collected, comparing it to our values and mission, and deepening our understanding of our role in community. It was an incredibly positive experience for our clients, staff and board and we could not be more focused and excited about the years to come.

Strategic Planning 2020

Our thanks to Anne and Tom for consolidating the rich dialogue into our path moving forward, and everyone who shared their thoughts and feedback with us!

Identified strategic pillars



Safe Housing



Support Services



Community Engagement & Advocacy

Operational goals



Organizational Development



Sustainable Funding

Quotes from strategic planning focus group participants:

"Thank you for helping me get through one of the hardest times. Thank you for helping me believe in myself and for the guidance that I needed. Alice House is amazing."

"I have never felt safer, you have no idea how this helps me every day."

"Thank you for making me realize I deserve a second chance to life."

"Thank you for allowing me to understand how I deserve to be treated and for being with me every step of the way over the last almost 2 years now, the day I came to Alice House is the first day I got my life back. Thankful for this amazing organization and all the staff."



Information about Domestic Violence

• Women continue to be the predominate victims of domestic violence in Nova Scotia. With 77% women and %23 percent male.*In 2018, the rate of police-reported domestic violence against females in Nova Scotia increased by 7.8% compared to 2016. This is higher than the 4.4% rate increase for Canada.*

- A woman's risk of violence actually increases when she leaves an abusive relationship.*
- 70% of spousal violence is not reported to the police.**
- Women are about four times as likely as men to be victims of intimate partner homicide.**
- Women who leave a partner to raise children on their own are five times more likely to be poor than if they had stayed.**
- Each year in Canada, it is estimated that up to 362,000 children are exposed to family violence.**
- Exposure to violence can affect children's brain development and ability to learn and lead to a wide range of behavioural and emotional issues such as anxiety, aggression, bullying and phobias.**

Alice House - 2019-2020

23%

MEN

 215 women reached out by phone or email to Alice House looking for support.

- 463 calls from community partners seeking information and options for clients.
 - Phone and drop in support for current and past clients provided over 1100 times.
 - Engaged with over 1200 students about safety in relationships and where to go for help.
 - Increased community reach through social media through a 15% increase in followers and subscribers.
 - Shared local, provincial and national news and research on domestic violence through Facebook.
- Provided housing for 28 families who were fleeing and recovering from violence.

^{*2019} Fact Sheet, NS Advisory Council on the Status of Women. ** Canadian Women's Association Right side

"I feel very blessed to be somewhere safe during these trying times. We are very well taken care of. Alice House is amazing" 56 yrs mother

"Love the housing program! I am very thankful to have a safe, affordable place for my baby, dog and I to live while I figure things out. I am also very grateful for all the household items, furniture, and baby gear Alice House got for me" 28 yrs mother

"Alice House has given me the opportunity to navigate my way through the healing process of my past by providing me with safe, supportive and affordable housing. It has given me a moment to catch my breath and plan for a new future by alleviating some major stress points and allowing me to focus. The programs offered ensure that I feel supported, understood and even 'normal'. I can't imagine this time without the help and support of Alice House." 43 yrs mother



Our Programs

Housing: Alice House has 18 safe house units made available to women and their children fleeing violence. Our houses and apartments are confidentiality located and equipped with enhanced security features including perimeter cameras, 24 hour alarm monitoring and kick proof doors. These homes are made available to women 60% below market rate. They include lawn-care, snow removal, heat, water and internet. We enter into a lease agreement with the clients as a way to build a credit and landlord history with these families who are starting over.

In 2019-2020

- Upgrades completed 2019-2020: Upgraded security lights at all properties Removed and replaced deteriorating low pitch roof. Upgraded bathrooms, and kitchen walls in an ageing units.
- Ongoing essential maintenance to preserve the integrity and lifespan of the properties
- 28 Families that included 37 children called AH home from April 1 2019 - March 31, 2020.
- 922 times AH provided food security support and access to personal care items.
- 204 instances of support and advocacy acquiring utilities. supplemental income, budget supports, acquiring long term housing, and transitioning out of Alice House.
- 71% of families required furnishings and supplies to help rebuild what they had lost when they fled.



down to the ocean and threw them in. This process was

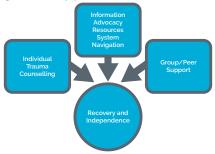


In 2019-2020 Alice House received significant support from Shelter Movers Nova Scotia. Through this program we were able to see 17 families move in, 8 families move out and received 11 deliveries of donated furnishings. These moves and deliveries were done free of charge to the women and for Alice House and were done by a trauma informed, highly secure and proficient group. We are so pleased to have Shelter Movers as a part of Nova Scotia and we thank them!

Rebuilding Lives – Women's Program

Alice House works side by side with women fleeing violence to rebuild their lives after fleeing a violence relationship. Our program is multi faceted and provides wrap around support and recovery for the family.

Counselling and Support for Women



- 39 women received individual counselling with an average of 10 counselling sessions each for a total of 308 sessions provided.
- Crisis support and advocacy occurred on 193 occasions.
- Trauma symptoms decreased an average of 77%, out of the total women who completed the Alice House Counselling program this year.
- Alice House completed 148 intakes and consults.

What did you find most useful from counselling at AH?

"What was most useful from my counselling was, talking through my trauma, understanding it and how to overcome it. Recognizing the stages and cycles of abuse and my emotions. Realizing I'm not going crazy that it's part of the process." Mom of three

"Group programming helped me to not feel alone.
Individual counselling helped me with grounding
and calming and allowed me to be in a safe
environment to talk about the abuse." Mom of three

"Self esteem and confidence building, knowing I wasn't alone. Things I didn't feel safe to talk to anyone else about, I could talk about it in counselling. It was like a safety net, I knew it was there so I wasn't afraid to fall." Mom of one

"Understanding what I went through, understanding red flags, and that my feelings were normal. Having tricks to manage anxiety and stress, and understanding myself." **Mom of one**

Group Programming

IN 2019-2020 48 Group Sessions were delivered including:

- Mindful meditation
- **Grounding Group**
- Art Exploration
- **Beyond Trauma**
- Trauma Informed Yoga
- **Boxing Classes**

Alice on the Go!

This program is an independent work from home information and recovery model where women who have experienced domestic violence, can work through a program, at their own pace, with supports when they need it. It enables women who are working or in school full time or have other obligations that render them unavailable during group counselling days and times.



"Now I know I have the tools to manage panic attacks and stress. My fears have significantly decreased. I gained courage, I didn't have that before. Courage to go out and be more. I had it before but I lost it. I also learned to laugh again." Mom of one

Rebuilding Lives Program -**Healing Hearts**

- 47 children received counselling and support
- 162 children's counselling sessions
- 246 time Healing Heart childcare support was provided
- 47 parent support groups delivered

New Program! THERAPEUTIC PLAY THERAPY

Therapeutic play creates a safe space for children to express big feelings and work through them using play mediums such as Art, Music, Sand Play, Dance & Movement, Drama, Puppets & Masks, Creative Visualization, Storytelling and Messy Play.



"He is actually setting boundaries and expressing himself. It's huge! He never would have done this before. I'm so proud of him and so happy that he is actually being heard." (Mum of 2)

"I know Alice House! I remember riding the bus to Alice House with my Mum. Everyone was really nice and they always made my Mum feel better. She really liked going to Alice House." (5 year old boy during education presentation at his school)

"I can sleep in my own bed now. The bad dreams don't come as often, and I always do my belly-breathing. It helps me lots!" (8 yr old boy)





"Pushing myself to do things, being independent, knowing I have the right to respect and no one is superior to me. Addressing my past trauma" Mom of four

Education and Advocacy

Big thanks to the Province of Nova Scotia's 'Standing Together to Prevent Domestic Violence' funding that allows us to deliver this invaluable program to children and youth.

2019-2020 We presented to 1,278 children and youth from grades 2 through to university!



Domestic Violence Court Program

Alice House's Domestic Violence Court Support Services Coordinator (DVCSSC) is the only community organization based domestic violence court support services in Canada. Alice House's DVCSSC is able to



JUSTICE

flexibly respond to client's need on an individual basis to empower, advocate, communicate, and build collaborative, equitable, and trusting relationships (both with the client and other service providers).

We provide services such as but not limited to:

- Court updates, navigation, and explanations
- Family court navigation and explanations
- Service navigation and referrals, including counselling
- Resource coordination including case conferences
- Advocacy
- Coordination with Department of Community Services, including Child Protection

Currently the DVCSSC is working with 24 women in different capacities, the success rate of potential clients accepting services is 99.9% after initial contact.

Erin Abbott, RSW,

Domestic Violence Court Support Services Coordinator

Our Community Champions

- Adanac Maintenance
- Alice House Christmas Angels
- Bluteau Caseley Wealth Management Group
- Bootlegger Mic Mac Mall
- BOYNECI ARKE
- Canada Post Community Foundation
- Canadian Women's Foundation
- Clayton Park Chiropractic
- Community Foundation of Nova Scotia
- Community Health Board Halifax
- Dartmouth High School
- Faces of Christmas
- FEED Nova Scotia
- Flemming Charitable Foundation
- Government of Canada The Department of Women & Gender Equality
- Grace Chapel
- Grace United Church
- HALIFAX
- Halifax Dump & Run
- Halifax Harbour Bridges

- Halifax International Airport Authority
- Halifax Mooseheads
- Halifax Protestant Infants Foundation
- Halifax Shimmy Mob
- Halifax Youth Foundation
- Mary Kay Ash Charitable Foundation
- Mental Health Foundation of Nova Scotia
- Nova Scotia Advisory Council on the Status of Women
- O'Regan's Automotive Group
- Old Navy Mic Mac Mall
- Parkland Fuels Social Committee
- Province of Nova Scotia Department of Community Services
- Province of Nova Scotia Department of Justice
- Research Nova Scotia Corporation
- Ricki's Mic Mac Mall
- Royal LePage Atlantic
- Royal LePage Shelter Foundation
- Sackville Sports Stadium

- Shoppers Drug Mart Life Foundation
- Shoppers Drug Mart Store #2014
- Shoppers Drug Mart Store #128
- Sisters of Charity Halifax
- St. Andrew's CWL
- St. John's Anglican Church
- Tara McDonald Fit Club
- TD Canada Trust
- TD Wealth Private Investment
- The Canadian Payroll Association
- The Gap Factory Outlet
- The Georgina Foundation
- The Halifax Assistance Fund
- The Local Council of Women
- The McCain Foundation
- The Pint Public House
- The University of Toronto First Aid Society
- Totally Electric
- Trinity College Schools
 - United Way of Halifax
- Wickwire Holm

To protect privacy, we do not list donations made by individuals. If we excluded anyone, please know that your kindness is greatly appreciated.

Community Engagement and Partnerships

Four Halifax Women's organizations working together presenting at National Homelessness Conference on Women's housing: Home for Good Partnership since 2016. https://ywcahalifax.com/advocacy/home-for-good/



Pictured from left: E.Halpern (Elizabeth Fry Society of Mainland NS) C. Gangnon (YWCA) H. Byrne (Alice House) M. Suokonautio (YWCA) L. Mullin (Marquerite Center)



Liz Gilbert event with Magic Big Magic Group. Excellent opportunity for Alice House to host a silent auction at this exciting event in Halifax. Thanks to all our sponsors we raised over \$10,000!



Royal LePage Annual Walk a Mile in her Shoes Event. This event gets bigger every year and we appreciated the support from our provincial government!

Pictured here from left Hon. Kelly Regan Minister of Community Services Hon. Tony Ince Minister of the Public Service Commission





Royal Lepage Shelter Foundation trek across the Sahara raising funds and awareness!







Statement of Financial Position Year Ended March 31, 2020

			LIABILITIES AND NET ASSETS	2020	2019
ASSETS	2020	2019	CURRENT		
CURRENT			Accounts payable and accrued liabilities	\$ 22,739	\$32,436
CURRENT			Security deposits	4,590	4,648
Cash	\$105,956	\$9,081	Deferred revenue (Note 9)	193,151	57,614
Accounts receivable (Note 3)	20,103	18,062		220,480	94,698
Prepaid expenses		77	LONG TERM DEFERRED GOVERNMENT GRANTS	177,242	188,520
	126,059	27,220		397,722	283,218
CASH AND INVESTMENTS - RESTRICTED			NET ASSETS		
Replacement reserve (Note 4)	168,172	165,662	Unrestricted	(45,598)	(15,744)
Security deposits	4,590	4,648	Replacement Reserve (Note 4)	168,172	165,662
Operating reserve (Notes 4, 5)	333,472	276,901	Operating Reserve (Note 4)	333,472	276,901
3 , , , , , , , , , , , , , , , , ,	506,234	447,211	Invested in Capital Assets	334,947	324,443
	ĺ	,		790,993	751,443
CAPITAL ASSETS (Note 6)	518,012	518,786		\$ 1,188,715	\$1,034,480
INVESTMENT FUND (Notes 5, 7)	33,484	36,337	REVENUE (Schedule 1)	\$ 117,975	\$90,038
COPYRIGHT AND TRADEMARK (Note 8)	4,926	4,926	EXPENDITURES (Schedule 1)	124,589	131,360
	\$1,188,715	\$1,034,480		(6,614)	(41,322)

Statement of Financial Position Year Ended March 31, 2020

OTHER INCOME (EXPENDITURE)	2020	2019
Province of Nova Scotia	265,942	295,642
Donations and fundraising	268,971	257,885
United Way	35,227	54,492
Investment Income (loss) (Note 5)	(8,522)	12,474
Criminal Injuries Justice Fund	9,650	11,901
Certification course	500	4,098
	571,768	636,492
EXPENDITURES		
Administration	30,920	31,299
Fundraising expenses	3,386	4,334
Professional fees	19,117	9,758
Program	11,953	11,817
Public relations	12,402	4,265
Repairs and maintenance	11,997	6,532
Salaries and wages	406,327	432,832
Telephone	16,318	13,388
Travel	4,602	3,418
Utilities	8,401	6,266
	525,423	523,909
EXCESS OF REVENUE OVER EXPENSES	\$39,731	\$71,261

Alice House is a safe haven for women and children to heal, grow, and ultimately leave stronger than they arrived.

P.O. Box 333, Dartmouth NS B2Y 3Y5 902.466.8459

Registered charity # 11929 8693 RR0001







@alicehouse @alicehousing

www.alicehouse.ca

Alice House – Financial Report as at March 31, 2020

Presented by David Davidson, Treasurer

It is my pleasure, on behalf of the Alice House Board of Directors, to present the Alice House Audited Financial Statements for the year ending March 31, 2020.

Summary

The auditors, Lyle Tilley Davidson Chartered Professional Accountants, were in a position to provide a qualified opinion. The "Basis for Qualified Opinion" is consistent with not-for-profit organizations that are involved in fundraising. The "financial statements present fairly, in all material respect, the financial position of the Association as at March 31, 2020".

Statement of Financial Position

Alice House remains in a very healthy financial position. The assets of Alice House have increased over the previous year. The accumulated assets of the organization will allow for the future investment to enhance Alice House's ability to meet its mission. Alice House has the financial stability and solid foundation to enhance services to women and children facing domestic violence.

In 2019/2020 Alice House received funding that is intended to

support multi-year projects. The funds remaining as at March 31st, were accrued to the 2020/2021 fiscal year, allowing Alice House to continue this important work.

Statement of Revenue and Expenses

Alice House concluded the fiscal year with revenue in excess of expenditures by \$39,731.

Basic revenue and expenses associated with the properties, concluded the year above expectations with only a \$6,614 shortfall. One contributing factor to this fact is the low vacancy rate. This speaks to the high demand for second stage housing.

Financial support from our community partners, private and public remains strong. The staff did an exceptional job in operating effectively within the financial resources available.

Motion

- I move the approval of the Audited Financial Statements as presented.
- I move the appointment of Lyle Tilley Davidson Chartered Professional Accountants as the Alice House external Auditors for the fiscal year April 1, 2020 to March 31, 2021.

David H. Davidson Treasurer



















